entity trusted information innovation

GBM

CASE STUDY: A MAJOR NATIONAL GOVERNMENT MULTI-DOMAIN MDM

INTRODUCTION

An IT entity of a major national government mandated a requirement for an Enterprise Information Strategy.

BACKGROUND

This major national government at a strategic level mandated the development of a multi-year Data Management Programme. This is a major pan-government initiative, the first of its kind globally, where the programme aims to achieve the following goals across more than sixty government departments:

- Improve data quality and accuracy in government entities
- Govern and control pan government entities data life cycle
- Support decision-making systems
- Facilitate and improve data exchange between pan government entities
- Improve data transparency in pan government entities
- Standardize Data Management across government entities
- Provide single version of truth to reduce data fractions

Furthermore, the Programme is required to:

- Develop the Operating Model required to manage the programme and achieve its goals
- Develop government Data Management policy and standards supporting the programme to achieve its goal
- Develop templates for application to the above document types.

The programme would enable government entities to implement the people, process and technology improvements required to facilitate effective Data Management. Gulf Business Machines, the leading IT solutions provider in the GCC, in partnership with Entity Group, EMEA's leading Information Management consultancy, were selected as strategic partners forthe development of the Data Management Programme for this major national government.

APPROACH TO THE ENGAGEMENT

The programme was broken down into three phases to enable Entity to design all the supporting assets required for government entities to steer the rollout of Data Management over the coming years.

PHASE 1

- Review and establish the current state of Data Management across a sample number of government entities
- Review of existing standards and materials
- Benchmarking against global industry best practice, including:
  - Review of the Data Management domains of other government agencies comparable to with this major national government
  - Review of relevant international standards
  - Review of other models of best practice

PHASE 2

- Define a vision of the desired target state for Data Management within this major national government
- Define an Information Management programme to achieve that desired state
- Define the route map and overall programme plan, including plans for the sustaining activities such as training and communication

PHASE 3

Build of the supporting document set, including:

- Policy and standards for Data Management
- Templates/examples to support government entities in applying the policy and standards across each of their own domains.